

VeriFone Vx680 Terminal Powercycling Instructions

Your VeriFone Vx680 Terminal

- The VeriFone Vx680 terminal is used to process Campus Card transactions.
- The VeriFone Vx680 terminal is a wireless device and communicates via a built-in GSM cellular data plan and SIM card.
- Current Vx680 Campus Card terminals are contracted through AT&T Wireless.



Powercycling

- Powercycling is powering off and then restarting your Vx680 card terminal.
- It is suggested that you powercycle the terminal every day before opening to ensure continuous connectivity to the AT&T network.
- To powercycle your Vx680 terminal:
 - o Disconnect your terminal from power and hold down the Red X button to turn the device off. Please note: The terminal will beep continuously until it shuts down.
 - Then re-attach your terminal to power and wait for the device terminal to power back on.
 You can also hold down the Green arrow button to power the terminal back on.
 - This will allow your device to reacquire its lease with the cellular network and maintain a consistent connection with your university campus card server.

How to Check Your Signal Strength

- With your terminal at the Main Menu:
 - Select corresponding Touchscreen key next to 'CommServer'
 - o If you have a signal bar(s) highlighted in blue, that is your signal.
 - o If you have a yellow triangle above signal bars, you have no signal. Please follow the instructions above to powercycle the terminal to reacquire cellular connectivity.
- It is recommended that you have at least one (1) blue signal bar to successfully transact.
- To toggle back to the Main Menu screen from the CommServer screen, press the * button above the Red X button.

If you have any questions, please contact our Merchant Support team at 888-381-8054, ext. 5. https://www.bbone.com