

IMPORTANT!!! The top left-hand corner of your V400m terminal displays small **cellular signal bars** (see image below in red circle); there should always be at least one. If there is none present, then the device should be powercycled to regain cellular signal.

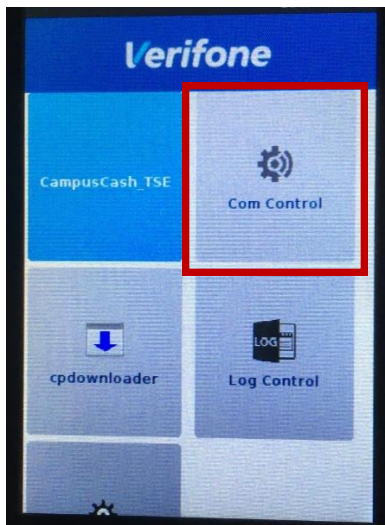
- 1) To exit the Transact app and to go to the terminal main menu screen, press 1-5-9 at the same time.



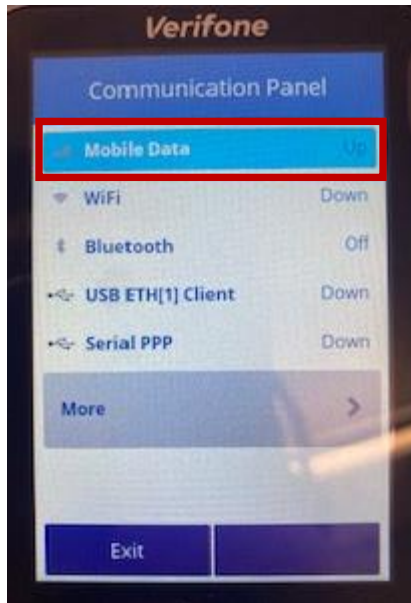
To self-test that the terminal is up and running, select **Sale** > Enter card number: **1234567** > Sale amount: **\$0.01**.

If you get a response of: "**Card number not found**," that is the expected/desired result.

- 2) Next, you'll see the main menu with all the apps. Go into the **Com Control** app.



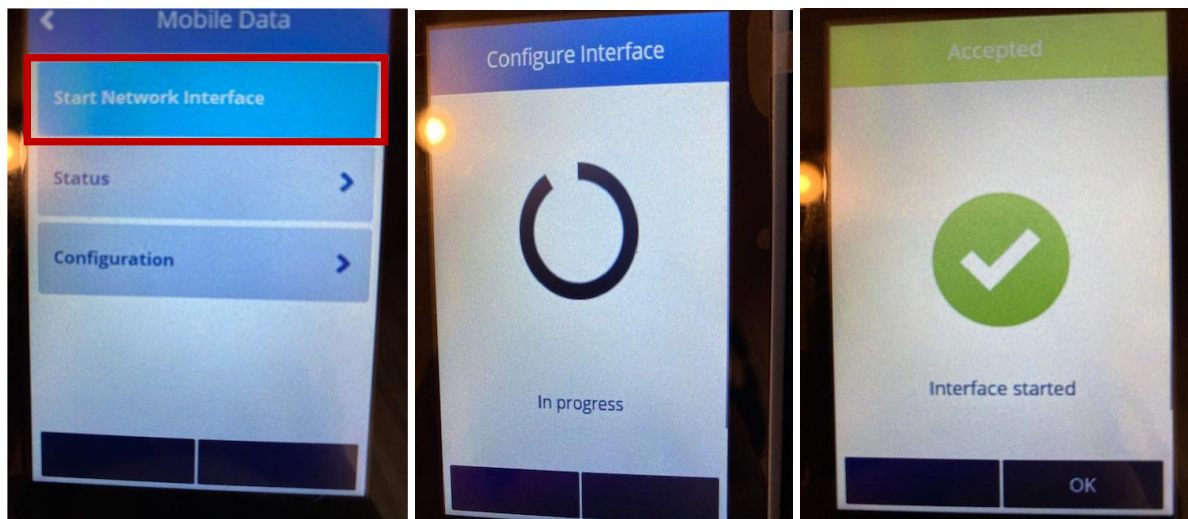
- 3) Look at the top option **Mobile Data**; to the right it should say **UP**. If it says **DOWN**, click on **Mobile data**.



Note: If these menu items (Mobile Data, WiFi, etc.) do not show as displayed on the left (all you see is a "more" button), please reboot the terminal. Press the red button continuously; the **Power Panel** will show. Press **Reboot** to restart terminal. Start over at Step 1).

The terminal may not display these menu items if it doesn't have a charge or low battery. Please ensure that the terminal is connected to power at all times.

- 4) Select the top option to **Start Network Interface**. It will attempt to reconnect to the cellular network; It will say **In progress**. Once complete if it was successful, it will show a green check mark, with **Accepted** at the top and **Interface started** on the bottom. Press **OK** in the bottom right hand corner to exit.



***If the connection fails and the interface was not successfully turned on, a red stop sign will appear. Press OK in the bottom right-hand corner and repeat Step 4) until the network interface is started.**

Go back to the main menu, by clicking **Exit** on the **Communication Panel** screen. Then it will ask if you would like to Exit Application now. Select **Yes**. On the terminal main menu screen, select the **Campuscash_TSE** app in the top left-hand corner to get back to processing campus cards.